

IMAM FAHEEM

Senior Software Engineer — Tech Lead

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Profile

End-to-end product delivery from concept to production. Scope work, set timelines, assign developer tasks, research technical solutions, make architecture decisions, and write core production code. Five live SaaS products. Enterprise multi-tenant systems serving 100+ properties and thousands of end users.

Projects

Crito Smart PMS crito.io

Skyware IT Solutions

Multi-tenant property management SaaS for Crito, a German hospitality automation company. Centralizes bookings, billing, and operations across 100+ properties in Germany. Architected as microservices and deployed on Azure. Scoped delivery, assigned modules to 3–4 engineers, and wrote core production code.

Crito Voice AI app.sterntech.de

Skyware IT Solutions

Multi-tenant live voice automation platform handling real guest interactions for hospitality businesses. Architected and shipped to production independently. Integrated LiveKit for real-time voice streaming and built the full AI conversation layer end to end.

AI Agent Assistant

Independent

Multi-tenant intelligent workflow automation platform using RAG and function calling. Provides businesses with context-aware reasoning and autonomous task execution across complex, multi-step workflows. Evaluated vector databases, selected Qdrant, and deployed on Azure.

Maktab

Algorithm

Multi-tenant ERP school management platform built from zero. Serves thousands of students across multiple institutions. Handles fee processing, admissions, attendance, and reporting. Designed multi-tenant architecture with tenant isolation, set delivery timelines, assigned developer tasks, and shipped continuous production updates.

Experience

[Skyware IT Solutions](#) — Senior Software Engineer & Tech Lead

Oct 2025 – Present, Peshawar

Leading engineering across three concurrent SaaS products. Scope features, set timelines, break down modules, assign tasks to 3–4 engineers, review code, resolve blockers, and make architecture decisions. Write core production code across backend, APIs, databases, and AI integrations.

[Algorithm](#) — Software Engineer II → Lead

Nov 2024 – Oct 2025, Peshawar

Delivered Maktab from zero to production. Designed multi-tenant architecture with full tenant isolation. Owned end-to-end feature delivery and production maintenance. Promoted to Lead; scoped features and delivery timelines alongside CTO, managed sprint execution, and mentored developers through code reviews.

[Upwork](#) — Freelance Software Engineer

Sep 2023 – Sep 2024, Remote

Delivered 8+ full-stack applications for international clients across the US, UK, and Europe. Managed requirements gathering, technical scoping, timeline negotiation, and end-to-end delivery. Maintained a 5-star rating throughout.

[Fiverr](#) — Full-Stack Web Developer

Jun 2022 – Sep 2023, Remote

Delivered multiple client projects including a full-stack booking platform covering hotels, restaurants, and flights—with room rentals, restaurant reservations, and flight seat selection. Collaborated within a 6-member distributed team.

Technical Stack

Core: Next.js, Node.js, Express, TypeScript, Azure

Backend: REST APIs, FastAPI, Microservices, WebSocket, SSE, Python

Frontend: React.js, TanStack Query, Zustand, Framer Motion

Data: PostgreSQL, MongoDB, Redis, Qdrant, Sequelize, Mongoose

AI & Voice: LLM APIs, RAG, Function Calling, LiveKit, Voice AI, LangChain

DevOps: Docker, CI/CD, GitHub Actions

Education

BS Computer Science & Information Technology — University of Engineering and Technology, Peshawar

Languages

English (Fluent) — Urdu (Native)